

✓ E-Learning ✓ E-Books ✓ Videos ✓ Courses



## YOUR DIGITAL TRAINING PROVIDER

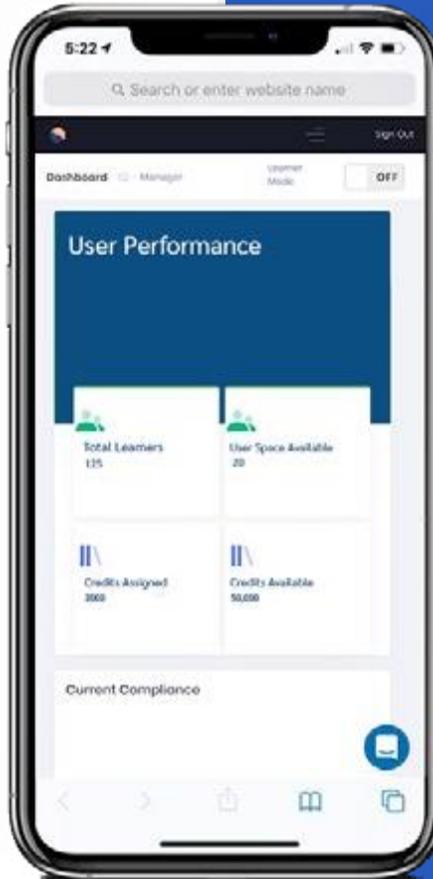
Health and Social Care • Education • Hospitality • Retail • Business Compliance

# YOUR 1 STOP TRAINING PROVIDER

Being the complete training solution for your business is our stated aim. Our range of courses and Learner Management System will enable us to take care of your compliance needs whilst you focus on ensuring your organisation succeeds.

There are so many new methods of training staff available in the market. However, people continue to use out-dated, laboured techniques. Our digital training solutions makes switching to the future so simple and cost effective. Why wait? Start saving time and money today.

Let us show you what we are all about.



## Vision:

Nursing Revalidation aspires to be the premier platform for excellence in professional nursing education for the United Kingdom, through transformative learning opportunities that promote a culture of caring and a legacy of lifelong study, leadership and responsible community service and support.



## Mission:

To prepare a diverse population of professional nurses through e-learning excellence to promote health and enhance the quality of life for our patients. Nursing Revalidation is committed to the quality of care to our member's patients, their family, and the community through excellence in leadership, practice, innovation, and education



## Value:

Nursing Revalidation platform embraces the following core values:

Culture of Caring – Respect, Civility, Kindness, Collaboration & Diversity.

Culture of Professionalism – Student Engagement, Evidence-Based Practice, Life-long Learning & Competence.

Culture of Integrity – Ethics, Social Responsibility, Social Justice & Accountability.

Culture of Service – Citizenship, Leadership & Participation.

# CUSTOMERS THAT USE NURSING REVALIDATION

To ensure our digital learning experience meets the highest standards, we accredit our courses with awarding bodies and maintain memberships with relevant organisations. Our positive reviews, provide customers with confidence and show our commitment to surpassing their expectations.

## Trustpilot Reviews

“ So far really happy with the system, I have used many other training providers, however i have not come across such a reliable easy effective and friendly service. The training is created in such a way which does not cost staff a lot of time to complete but also provides them with the key information. It's super easy for the training management to keep track and manage with having the relevant systems in place, has taken so much time and burden off our back especially when there is a big team of 50 care staff.

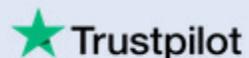
Meriam Ali

“ I have done the training on here and I believe they are very good in depth courses.

June

“ I am using nursing revalidation to update all my work related training, I find their modules easy to follow, the platform is easy to use without having to be super knowledgeable in the use of a computer. The value of the courses is great, information is compact, easy to follow and assimilate, with plenty additional support if needed a more in depth reading.

Adela



TrustScore 4.9 out of 5





# LEARNING METHODS

We offer e-learning, webinars and blended learning all centrally from our innovative Learner Management System, known as Flexehive. Through digital learning methods, we allow your business to take control again and ensure compliance training and upskilling staff is no longer the chore it once was. With well over 100 accredited courses to choose from, we have a range to satisfy. Our unbeatable support and user-friendly interface ensures we do all the heavy lifting. Your admins can win, your learners can succeed and your business can beat the competition. Book a demo now and judge for yourself.

## E-Learning

An absolute must have learning tool in today's world. Train online via desktop, laptop, tablet or mobile with our CPD accredited courses.

[Learn more here](#)

## Videos

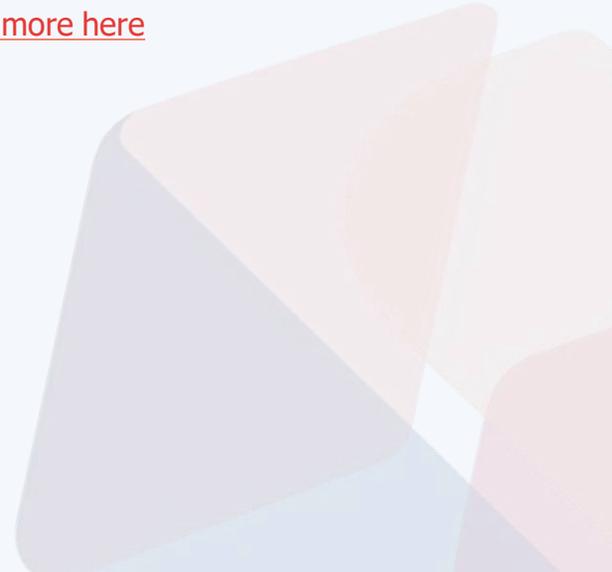
The future of training: real-time live webinars. Alternatively, watch reruns at any convenient time and make the most of our busy schedule.

[Learn more here](#)

## Courses

An innovative approach to learning that combines online/digital interaction with traditional classroom methods. Reducing face to face contact.

[Learn more here](#)



# SAVING YOU TIME & MONEY

We offer both subscription (unlimited access) and pay-as-you-go payment models for both e-learning and webinars. A full schedule of live webinar courses is available, alongside access to reruns for those that missed them. Dedicated courses for organisations wanting to train groups of their staff together are available both as webinars and blended learning solutions. All of these include access to our innovative Learner Management System, enabling you to take back control. Don't waste more time and money, find out how we can help you today.

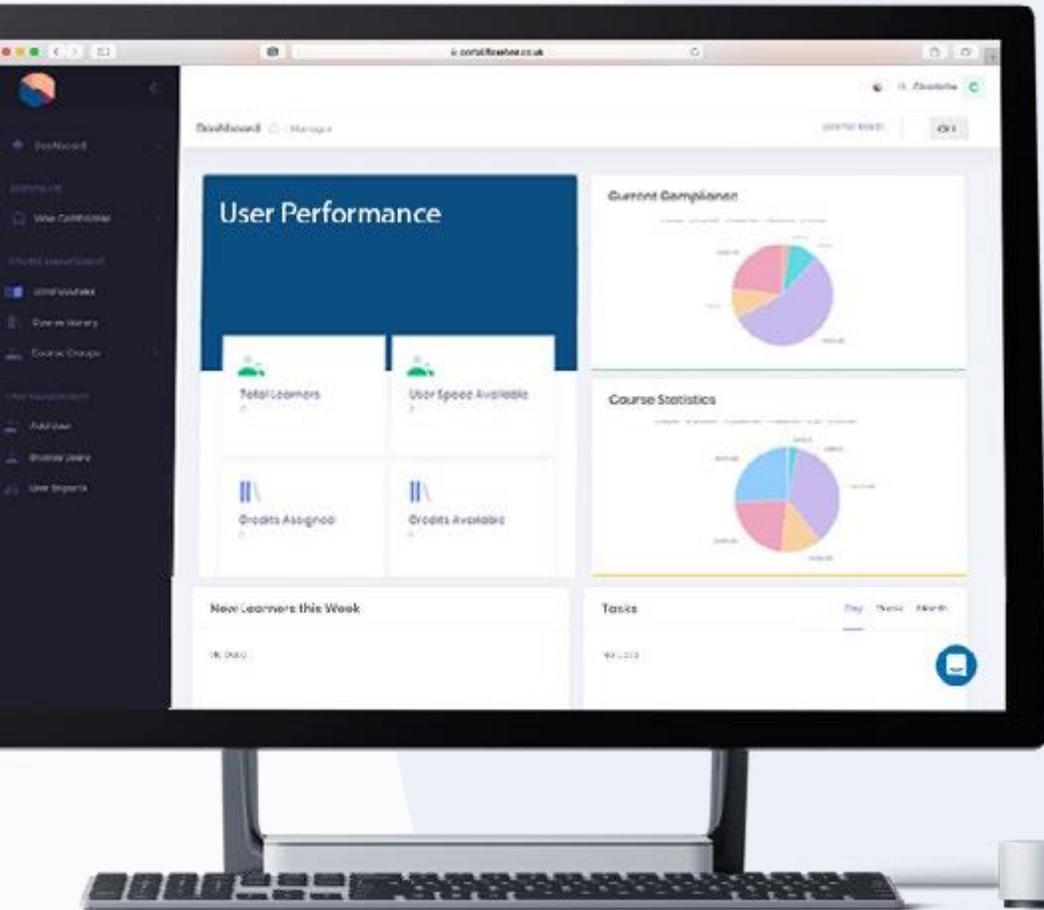
## Subscriptions

Our most popular way of training your staff. Unlimited access to all our eligible courses and webinars for a low fixed monthly cost. Cost-effective, engaging and guaranteed to improve your workforce's skills and retention. Find out how a subscription could transform your organisation's training and put you back in control. Start winning at training now.

## Pay As You Go

Organisations requiring infrequent/lower volumes of courses may benefit from our no-obligation, pay-as-you-go credit and token system. You can top these up quickly and easily for both e-learning and webinar courses via bundles. Prices start from as little as 75p per course. Find out if this would work for you today and start improving your staff's skills, knowledge and attitude.





FlexeHive Learning Management System

## Our LMS

**Simple and effective digital training is what we promise.**

From managers and admins to the end-user, our LMS is easy and convenient to use and keeps everyone involved. With fast setup and many inbuilt tools, our LMS will ensure your organisation's training succeeds.

**Features include:** customised branding, clear actionable reports, SCORM compliance, built-in webinar technology, accredited courses, downloadable certificates and many more.

**Achieve your business compliance and training goals. Book a demo below today.**

**24843**

GROUP CUSTOMERS

**1879554**

PEOPLE TRAINED

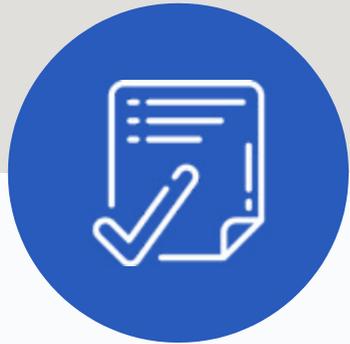
**450+**

LIVE COURSES

**99.2%**

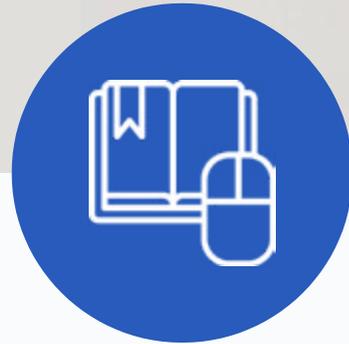
HAPPY CUSTOMERS

# OUR COURSES DRIVE YOUR BUSINESS



## CPD ACCREDITED

Give your business the satisfaction and quality assurance of CPD accredited courses.



## 450+ COURSES

Over 100 different courses in a wide range of subjects covering compliance, health and safety and soft skills.



## DELIVERY METHODS

Access to e-learning, webinars and blended learning courses. Enabling you to diversify.



## GOLD STANDARD

Courses are fully responsive, illustrative, contain animation, text to speech, easy to use and so much more...



# INDUSTRIES WE SPECIALISE IN

## Health & Social Care

Training is vital for the health and social care sector to continue to improve standards across the sector.

Here at nursing revalidation, we can offer your care staff and company a complete range of up-to-date, accredited courses to safely cover your compliance needs. Meet CQC requirements with one efficient solution and make training one less hassle today!

## Education Safety

Within an educational setting, training is vital to ensure your staff meet the relevant compliance and skills requirements, and that their CPD is up to date. That's why we take pride in ensuring our courses are of the highest quality, keeping staff, visitors and students safe. Unlike any other training provider, we have a wide variety of learning methods to choose from, ensuring vital skills updates are available to everyone, whatever the constraints.



## Hospitality & Retail

We understand hospitality and retail industries are busy sectors with early starts and late finishes, so we've catered our training to suit all of your needs.

Need to train some of your staff on the weekends or late evenings? No problem. Our digital learning is the way forward and can be completed anytime, anywhere.



## Business Essentials

Our stated aim is to support businesses and cover all the important compliance topics needed to run a safe and legal business.

At nursing revalidation, through e-learning, webinars and blended solutions, we ensure courses are accessible to all, helping your business succeed and your staff upskill.



# A VARIETY OF SECTORS TO CHOOSE FROM

We offer an extensive range of CPD accredited courses across multiple sectors to ensure you meet ALL of your requirements!

- CQC Required
- Care Essentials
- Safeguarding
- Clinical and Specialist
- Mental Health
- Health and Safety Essentials
- Health and Safety Train the Trainer
- Care Train the Trainer
- First Aid
- Business Compliance
- Soft Skills
- Fire Safety
- Food Safety
- Education Essentials
- Hospitality Essentials





# OVER 450 HIGH-QUALITY ONLINE COURSES

Nursing revalidation offers an extensive range of CPD accredited courses. Catering for all learning styles, these are delivered expertly through e-learning, webinars and blended solutions. This range of training courses are fundamental for meeting industry requirements and form the backbone of raising UK standards. Hosted in our innovative Learning Management System with full reporting and many inbuilt tools, gaining knowledge and skills to surpass the required standards has never been simpler.



## INDUSTRY COMPLIANT

Meets all your CQC, HSE & OFSTED training requirements in one efficient solution.



## IMPROVE STANDARDS

A range of courses to help raise standards in the care sector.



## PROTECT

Gain knowledge and identify correct courses of action to improve care.



## PROMOTE CULTURE

Be more effective and integrate services to carry out roles effectively.



## EXPERT CONTENT

We work together with care experts to deliver high quality engaging courses for all.



## BE CONFIDENT

Improve decision making as both an organisation and individuals.

# A-Z COURSE LIBRARY

## Age Verification Awareness

This course has been designed to ensure that you understand age verification and are aware of relevant policies, in addition to asking for and checking ID.

The main points are:

- Age verification policies and The Licensing Act 2003
- Identifying who must supply proof of age
- Recognising and checking accepted forms of ID
- Rejecting/refusing a sale
- Other age restricted items

Find it under: Hospitality Essentials.

[» See more](#)

## Allergen Awareness

The main points are:

- Legislation regarding allergen awareness
- Responsibilities of the operator and the consumer
- Impact of legislation on staff
- The difference between a good allergy and intolerance
- Food allergy and allergic reactions + symptoms
- The 14 allergens + products which contain them
- Packaging and labelling food

Find it under: Food Safety.

[» See more](#)

## Asbestos Awareness

This course has been designed to ensure that you hold an awareness of asbestos and understand how to work around this harmful substance safely.

The main points covered are:

- Introduction and definitions
- Locations that asbestos can be found
- The asbestos ban in 1999
- Government regulations
- Risk assessment
- Management plans
- Personal Protective Equipment (PPE and RPE)
- Safe working practice
- Asbestos-related emergencies

Find it under: Health & Safety Essentials.

[» See more](#)

## Autism Awareness

The main points are:

- Recognise what autism is
- Understand what ASD is
- Identify characteristics of someone that has autism
- Identify how to care for someone with autism
- Understand how to enable those with autism

Find it under: Care Essentials.

[» See more](#)

## Award for License Premises

The main points covered in this Award for Licence Premises Staff training courses are:

- The Licensing Act 2003
- Authorising sales
- Penalties
- Recognising intoxication
- Managing conflict

Find it under: Hospitality Essentials.

[» See more](#)

## Bribery Act Awareness

This course has been designed to ensure that you hold an awareness level of knowledge on the Bribery Act 2010.

The main points covered are:

- Bribery introduction
- Bribery Act 2010
- Scenarios
- Due Diligence

Find it under: Business Compliance.

[» See more](#)

## Bullying and Harassment

This course has been designed to ensure that you hold an awareness level of knowledge on bullying and harassment across a variety of settings.

The main points covered are:

- Definition and Prevalence
- Types of Behaviours
- Impacts on Victims
- Supporting Victims
- Prevention
- Policies and Interventions

Find it under: Safeguarding.

[» See more](#)

## Care Certificate

- Standard 1 – Understand Your Role
- Standard 2 – Your Personal Development
- Standard 3 – Duty of Care
- Standard 4 – Equality and Diversity
- Standard 5 – Work in a Person Centred Way
- Standard 6 – Communication
- Standard 7 – Privacy and Dignity
- Standard 8 – Fluids and Nutrition
- Standard 9 – Awareness of Mental Health, Dementia and Learning Disability
- Standard 10 – Safeguarding Adults
- Standard 11 – Safeguarding Children
- Standard 12 – Basic Life Support
- Standard 13 – Health and Safety
- Standard 14 – Handling Information
- Standard 15 – Infection Prevention and Control

Find it under: CQC Required.

[» See more](#)

## Care Planning

This course has been designed to ensure that on completion you will be able to:

- Understand how individual care plans differ
- Understand how care plans should be updated
- Describe how you work with other professionals
- Describe the importance of recording observations
- Understand the stages of care planning
- Describe how care plans should be assessed
- Demonstrate how to create a care plan

Find it under: Care Essentials.

» [See more](#)

## Catheterisation Awareness

This course has been designed to ensure that you understand Catheterisation and are aware of its use and associated risks.

The main points covered are:

- Describe catheterisation
- Understand purpose of urinary catheterisation
- Understand the causes and types of incontinence
- Describe the different types of catheters
- Understand how a catheter is inserted

Find it under: Clinical and Specialist.

» [See more](#)

## Challenging Behaviour

The main points covered are:

- Describe what challenging behaviour is
- Identify types of challenging behaviour
- Understand some of the causes of challenging behaviour
- Describe the impacts and results of challenging behaviour
- Understand methods for assessing challenging behaviour
- Describe ways of dealing with the outcomes of challenging behaviour

Find it under: Care Essentials and Safeguarding.

» [See more](#)

## Child Safeguarding Advanced

This course is designed to increase your knowledge of safeguarding and to ensure that you are confident to carry out your safeguarding responsibilities. By the end of the course you will:

- Be clear of your Safeguarding role and responsibilities as a Manager/Team Leader
- Understand the importance of supervision to support staff to take action and to ensure a safeguarding culture exists
- Be able to explain how lessons from Serious Case Reviews inform practice
- Understand the local safeguarding structure, thresholds and Ofsted requirements
- Be confident in how to respond to a concern and the need for effective record keeping and multi-agency communication
- Understand safer recruitment and safer working practices and have considered policy and practice development

Find it under: Safeguarding and Education Essentials.

» [See more](#)

## Child Sexual Exploitation

This course is designed to give everyone who works with or cares for children and young people an introduction to Child Sexual Exploitation (CSE) and raise awareness of:

- Children and young people who are subject to this as being victims of abuse
- Key facts about CSE
- The signs of grooming and CSE
- The legislative framework and guidance surrounding CSE
- Safeguarding procedures and response to CSE

Find it under: Safeguarding.

» [See more](#)

## Communication and Record Keeping

The main points covered are:

- What is communication?
- Effective methods of communication
- Models of communication
- Communication techniques
- The management of communication
- Legislation and best practice
- Effective records in a care environment
- Preventing errors

Find it under: Care Essentials.

» [See more](#)

## Complaints Handling

This course has been designed to ensure that you understand complaints handling and are aware of these main points covered:

- Explain the nature of complaints
- List and describe the different types of complaints
- List different complainers and how to communicate with them
- Describe ways to resolve complaints using the LAST sequence
- Explain the process for documenting complaints and giving feedback
- Describe ways to build customer loyalty through effective complaint handling

Find it under: Care Essentials and Soft Skills.

» [See more](#)

## Concussion Awareness

This course has been designed to ensure that you hold an awareness level of knowledge of concussion and its treatment. At the end of this course you should be able to:

- Describe what concussion is
- Recognise signs and symptoms of concussion
- Describe how to assess someone with a concussion
- Understand first aid measures for concussion
- Understand when a head injury may be a medical emergency
- Describe what recovery advice might be for concussion
- Understand concussion in the context of sport

Find it under: Health and Safety Essentials and Education Essentials.

» [See more](#)



## Conflict Management

The main points are:

- Define workplace conflict
- Recognise when and where conflict is occurring
- Understand the correct methods of dealing with confrontation
- Work to reduce and resolve conflict
- Seek help and advice when necessary

Find it under: Safeguarding.

» [See more](#)



## Customer Service Awareness

This course has been designed to help staff understand the need for positive communication with customers and aid in developing effective telephone skills.

The main points covered are:

- Who your customers are
- What your customers need
- How to maintain good communication with your customers
- To project a positive company image
- To enhance customer service skills
- To start and end a call with greater confidence and efficiency
- To be able to take clear and concise messages
- To be able to demonstrate positive listening and speaking techniques

Find it under: Soft Skills.

» [See more](#)



## Consumer Rights Act Awareness

This course has been designed to help you understand the Consumer Rights Act 2015 and learn how it can protect us when buying goods or services. By the end of this course, we'll aim to:

- Improve our understanding of Consumer Rights and how they matter to us
- Learn how the Fundamental Consumer Rights protect consumers
- Explore rules and conditions set out in Consumer Contracts and Agreements
- Understand what Unfair Business Practices are and how to identify them
- Learn how to deal with Unsolicited Marketing Communications

Find it under: Business Compliance.

» [See more](#)



## Cyber Security Awareness

The main aims of this course presentation is to give information and create awareness of the most common threats that arise from Cyber activities and steps that can be taken to stay safe online and secure privacy for the benefit of the individual and businesses.

Why is Cyber Awareness important?

How Cyber Crime affects individuals and businesses

What can be done to protect individuals and businesses?

How does Security Awareness Training help businesses?

Find it under: Soft Skills.

» [See more](#)



## Coronavirus Awareness and Infection Control

By the end of this course you should be able to:

- Describe what is meant by infection control
- Identify relevant government legislation
- Recognise the causes and effects of coronavirus, including symptoms and management
- Know how to self-isolate
- Understand the chain of infection and how people are infected
- Describe the types of germs and infection
- Understand the need for infection control and HCAI management
- Understand how to wash your hands to WHO standard
- Understand how you can help to prevent the spread of coronavirus

Find it under: CQC Required and Health & Safety Essentials.

» [See more](#)



## Dementia Awareness

The main points covered are:

- What is dementia
- Understand how dementia affects individuals in different ways
- Knowledge of how quality dementia care purely focuses on what the person can still do
- The importance of good communication when caring for someone with dementia
- Methods to improve the wellbeing of people with dementia

Find it under: CQC Required and Mental Health.

» [See more](#)



## COSHH Awareness

The main points are:

- Gain an understanding of COSHH regulations
- Risk assessment and safety procedures
- Definition of hazardous substances
- Compliance with relevant regulations
- Different types of hazardous substances
- Health effects
- European CLP regulations

Find it under: Care Essentials and Health & Safety Essentials.

» [See more](#)



## Diabetes Awareness

The main points covered are:

- Explain what Diabetes is
- Describe the difference between Type 1 and Type 2 Diabetes and how these are managed
- How to recognise emergency situations related to Diabetes
- Understand the complications associated with Diabetes

Find it under: Clinical & Specialist.

» [See more](#)



## Diet and Nutrition Awareness

The main points covered are:

- Describe what is meant by the term nutrition
- Understand the importance of fruit and vegetables in diet
- Understand the challenges around nourishing the elderly
- Describe malnutrition and how it affects the body
- Describe some of the screening tools available

Find it under: Care Essentials and Food Safety.

» [See more](#)



## Drugs and Alcohol Awareness

The main points covered are:

- Describe the physical, psychological and sociological effects of alcohol
- Name and identify illegal drugs, know their effects and recognise the health risks
- Recognise the impact of drug and alcohol misuse on children
- Describe the 5 outcomes the government aims for every child to achieve

Find it under: Mental Health and Business Compliance.

» [See more](#)



## Dignity, Privacy and Respect Awareness

The main points covered are:

- Understand the meaning of dignity, privacy and respect
- Describe relevant legislation and how it affects an organisation
- Be able to identify discrimination
- Be able to identify poor practice
- Describe how to support specific care needs
- Understand how you can implement change in order to improve care provided
- Describe how PCC fits in with dignity, privacy and respect

Find it under: Care Essentials.

» [See more](#)



## Duty of Candour

This course has been designed to enable learners to understand what duty of candour is and how it applies in care.

The main points covered are:

- Define Duty of Candour
- State function of the duty of candour
- Identify professional regulators involved
- Explain the process of the application of Duty of Candour
- Understand the Dos and Don'ts' of the Duty of Candour
- Recognise the role of the CQC in the Duty of Candour

Find it under: Clinical & Specialist.

» [See more](#)



## Disability Awareness

This course has been designed to ensure that you possess a theoretical knowledge and practical skills in supporting people living with disability to achieve their potentials, and will assess your ability to do the following:

- Be able to put into practice care values
- Gain understanding of equality and diversity
- Gain insight in upholding equality and diversity
- Gain understanding of the single assessment process in person centred care
- Know the legislations governing disability

Find it under: Clinical & Specialist and Business Compliance.

» [See more](#)



## Duty Of Care

The main points covered are:

- Understand your role
- Work in ways that have been agreed with your employer
- Understand working relationship in health and social care
- Work in partnership with others
- Understand how duty of care contributes to safe practice
- Understand the support available for addressing dilemmas that may arise about duty of care
- Deal with comments and complaints
- Deal with incidents, errors and near misses
- Deal with confrontation and difficult situations

Find it under: Care Essentials.

» [See more](#)



## Display Screen Equipment

The main points covered are:

- What is display screen equipment
- Legal framework
- Hazards
- Potential health effects
- Common misconception
- Users
- Those at risk
- Conducting an assessment
- Follow-up

Find it under: Health & Safety Essentials and Business Compliance.

» [See more](#)



## Emergency First Aid Awareness

The main points covered are:

- Managing incidents
- Basic life support - CPR
- Control of bleeding
- Choking
- Anaphylaxis
- Examination of a casualty
- Unconsciousness
- Head injury
- Strains and Sprains
- Shock

Find it under: First Aid.

» [See more](#)



## Epilepsy Awareness

The main points are:

- Describe what epilepsy is
- Understand the different types of seizures
- Understand how to administer first aid for a seizure
- Understand how to do a primary survey
- Identify and understand the recovery position

Find it under: Clinical & Specialist.

» [See more](#)



## Equality and Diversity

The main points covered are:

- Understand the importance of equality and inclusion
- Definition of equality, diversity, inclusion and discrimination
- Work in an inclusive way
- Access information, advice and support about diversity, equality and inclusion

Find it under: CQC Required, Business Compliance and Education Essentials.

» [See more](#)



## Fall Prevention Awareness

The main points covered are:

- Describe what makes people fall
- Understand the implications of falling
- Identify areas of personal and environmental risk
- Understand what can be done to prevent falls and who can help

Find it under: Care Essentials.

» [See more](#)



## FGM Awareness

This course has been designed to ensure that you possess a theoretical knowledge and practical skills in spotting and understanding FGM and what actions you should take to make sure the victim is safe.

By the end of the course you should be able to:

- Describe the 4 types of Female Genital Mutilation
- Understand the effects it has on a victim
- Reflect on how thinking and hearing about how Female Genital Mutilation makes you feel
- Know how to spot the signs of Female Genital Mutilation
- Name the key legislation relating to Female Genital Mutilation
- Understand how it applies to different types of work settings
- Describe safeguarding procedures around Female Genital Mutilation
- Be confident in sign-posting a victim to appropriate support services

Find it under: Safeguarding and Education Essentials.

» [See more](#)



## Fire Safety Awareness

The main points covered are:

- General fire safety
- The science behind fires
- Risk assessment
- Emergency protocol
- Causes of Fire
- Fire classifications and their properties
- Fire Extinguishers
- Fire drill and tests
- Effects of fires on people and buildings
- Effects of smoke inhalation
- Relevant safety measures
- The role of the fire marshal
- Discovering and reporting risks
- Laws and legislation

Find it under: Fire Safety and CQC Required.

» [See more](#)



## Food Safety Level 2 Awareness

The main aims of this course are:

- Understand the basics of food law
- Hazards to food
- HACCP from purchase to service
- Personal hygiene
- Premises
- Food pests
- Cleaning and disinfection

Find it under: Food Safety and CQC Required.

» [See more](#)



## Food Safety Level 3

This course has been designed to ensure that you hold an advanced level of knowledge of Food Hygiene.

The main points covered are:

- Allergies and Intolerances
- Food Poisoning
- Legislation
- Food Safety Enforcement
- Microbiology
- Temperature Control and Storage
- Personal and Workplace Hygiene
- Pest Control
- Waste Disposal

Find it under: Food Safety.

» [See more](#)



## Force Marriage Awareness

This course has been designed to ensure that you understand Forced Marriage.

At the end of this course, you should be able to:

- Describe what a Forced Marriage is
- Identify some motives for forcing someone to marry another
- Understand the impact of Forced Marriage on victims
- Have an understanding of the concept of Honour Based Violence
- Be more aware of how to spot the signs of a Forced Marriage
- Know how to take action to try and safeguard a potential victim of Forced Marriage

Find it under: Safeguarding.

» [See more](#)



## GDPR Awareness

The main points covered are:

- Understand relevant legislation
- Define personal data
- Describe who the GDPR applies to
- List the 7 key principles
- Describe what is meant by a lawful basis for processing
- List an individual's rights under the GDPR
- Describe what is meant by security under GDPR
- Understand the need for getting further guidance on GDPR

Find it under: Business Compliance.

» [See more](#)



## HACCP Awareness

This course has been designed to ensure that you possess an understanding of the how and why you are required to implement a food safety management system based on HACCP.

The main points of this advice are to:

- Importance of a documented food safety management system
- Types of Hazards in a food business
- HACCP History
- Implementing a HACCP based food safety management system

Find it under: Food Safety.

» [See more](#)



## Health and Safety Awareness

The main points covered are:

- Explain what is meant by health and safety
- Describe how health and safety law affects you at work
- Identify some key pieces of legislation
- Employer responsibilities
- Employee responsibilities
- Risk assessment
- Common hazards

Find it under: CQC Required and Health & Safety Essentials.

» [See more](#)



## Infection Control Advanced

The main points covered are:

- Familiarise yourself with the main laws around infection control in the workplace
- Understand your responsibilities as an employer and an employee in infection control and the use of Personal Protection Equipment
- Learn about pathogens, the different kinds and how they spread
- Become aware of potential mitigation strategies to stop the spread of pathogens in the workplace
- Grasp the 8-step method of effective hand washing to prevent the spread of infection

Find it under: CQC Required and Health & Safety Essentials.

» [See more](#)



## Infection Control Advanced in Care

The main points covered are:

- Identify legislation, national and local guidelines, policy and procedures affect infection prevention and control
- Understand standard infection prevention and control precautions
- Demonstrate the methods of aseptic technique including hand washing and alcohol hand gel procedures
- Describe the importance of safe handling of disposal of waste, COSHH requirements, handling of uniforms, dress codes, linen and laundry
- Identify actions required in cases of outbreak of infection including isolation of residence and mandatory reporting of healthcare associated infections to Health Protection Agency (HPA)
- Describe how policies are put into place for safe handling and disposal of sharps, sharps injury procedures and occupational health procedures
- Manage infection prevention risks, through observation, cleaning procedures and touch-point awareness
- Demonstrate awareness of control of outbreaks & infections associated with specific alerts such as tuberculosis, e-coli, flu pandemics etc
- Linked to Health and Social Care Act 2008 and fundamental standards 12

Find it under: CQC Required and Health & Safety Essentials.

» [See more](#)



## Infection Control Awareness

The main points covered are:

- Describe what is meant by infection control
- Understand the chain of infection and how people are infected
- Describe the types of germs and infection
- Name some common health care associated infections
- Understand the need for infection control and HSAI management
- Understand how to wash hands to WHO standard
- Describe what PPE is available for infection control
- Understand how you can help prevent infection spreading
- Understand the role of CQC

Find it under: CQC Required and Health & Safety Essentials.

» [See more](#)



## Information Governance Awareness

The main points covered are:

- Understand the definition of Information Governance
- To know what laws and legislation are out there to protect personal data
- To know what types of information are there and how it needs to be protected
- To know what has to be done to keep data confidential
- Understand the Data Protection Act

Find it under: Clinical & Specialist.

» [See more](#)



## Internet Safety Awareness

This course has been designed to improve your internet security awareness, so that you and those around you can stay safe when using the internet.

By the end of this course, we'll aim to:

- Increase our understanding of how the internet continues to impact our daily lives
- Explore the potential of using the internet
- Learn simple techniques to help stay safe when browsing the internet
- Understand the risks associated with social networking
- Raise awareness of the risks of newer technologies as they continue to support our lives

Find it under: Safeguarding and Education Essentials.

» [See more](#)

## Interview Skills

The main aim of this course is to provide information on and increase learner awareness of good interviewer skills. By the end of this course you should be able to:

- Understand why preparation is key to being a good interviewer
- Describe steps you can take during an interview to conduct a better one
- Describe and use different types of questions when interviewing
- Recognise ways you could improve yourself as an interviewee

Find it under: Soft Skills.

[» See more](#)

## Learning Disability Awareness

This course has been designed to ensure that you understand Learning Disabilities and are aware of its causes.

The main points covered are:

- Describe what a learning disability is
- Understand what causes a learning disability
- Describe the process of learning disabilities and other conditions
- Understand challenging behaviours

Find it under: Clinical & Specialist.

[» See more](#)

## Legionella Awareness

The main points covered are:

- Recognise the implications of a legionnaires' disease outbreak
- Summarise how legionnaires outbreaks can occur in water handling systems
- Identify relevant legislation and the requirements for compliance
- Recognise the role of water handling system owners
- Recognise the role of water handling systems safety providers
- Identify higher risk water handling system

Find it under: Health & Safety Essentials.

[» See more](#)

## Lone Working Awareness

The main points covered are:

- What is lone working?
- What are the legal duties?
- How to assess, identify and control the risks of lone working
- Good working practices and strategies to reduce risk
- Why training is important
- Why supervision is important

Find it under: Safeguarding and Health & Safety Essentials.

[» See more](#)

## Loss and Bereavement Awareness

This course has been designed for those encountering bereaved people in their professional life, to help them understand the issue surrounding bereavement and how to communicate with clients and customers after someone close to them has died.

In this course, we'll aim to:

- Improve our understanding of the definitions of loss
- Explore the 5 stages of the grieving process
- Think about ways we can support ourselves during this process
- Think about ways we can support others during this process
- Raise our awareness of where to find information, support and counselling

Find it under: Care Essentials.

[» See more](#)

## Managing People Awareness

This course has been designed to ensure that you hold an awareness level of knowledge of Managing People.

At the end of this course you should be able to:

- Understand Self-Awareness
- Define what People Management is
- Understand the right use of power
- Describe Strategic and Organisational Awareness
- Understand Coaching and Mentoring
- Describe what Performance Management is
- Consider how you could develop yourself as a leader.

Find it under: Soft Skills.

[» See more](#)

## Manual Handling of Inanimate Objects Awareness

The main points covered are:

- Understand the importance of correct manual handling
- Understand that manual handling operations can be hazardous to health
- Understand how manual handling operations can cause injury and harm
- Understand the scope of legal requirements with regard to manual handling operations in the workplace
- Risk assessment and how it applies to safe manual handling practice

Find it under: Health & Safety Essentials.

[» See more](#)

## Medication Advanced

At the end of this course, you should be able to:

- Understand roles and responsibilities when giving medication
- Describe how medicines are administered
- Understand the need for recording the giving of medication
- Describe how medication should be disposed of
- Understand what causes medication errors and how to reduce the risk
- Describe possible side effects of medication and what to do

Find it under: Care Essentials and Clinical & Specialist.

[» See more](#)

## Medication Awareness

The main points covered are:

- Understand the different classification of medication
- Name relevant government legislation relating to medication
- Describe your responsibilities as a care worker when giving medication
- Understand what constitutes good medication administration process
- Understand the need for safe storage and disposal of medication
- Recognise the need for proper record keeping and information sharing
- Describe the role of the CQC

Find it under: CQC Required.

[» See more](#)

## Moving and Handling of People Awareness

The main points covered are:

- Describe what moving and handling is
- Name some key pieces of legislation relating to moving and handling
- Identify your company policy on moving and handling
- Understand different types of injuries and accidents in the workplace
- Describe the risk assessment process
- Learn or refresh key skills for moving and handling
- Practice moving and handling tasks frequently used in your workplace

Find it under: Care Essentials.

[» See more](#)

## MCA and DoLs Awareness

The main points Covered are:

- Describe what the Mental Capacity Act is
- Understand how it applies to you and your work
- Describe what a Deprivation of Liberty is
- Understand how it applies to you and your work

Find it under: Care Essentials.

[» See more](#)

## Oral Health Awareness

This course has been designed to ensure that you hold an awareness of Oral Health and understand how to cater for the dental care of your clients.

The main points covered are:

- Understand the importance of oral health and the potential effect on their general health, well-being and dignity
- Understand the potential impact of untreated dental pain or mouth infection on the behaviour and general health and well-being of people who cannot articulate their pain or distress or ask for help ( this includes, for example, residents with dementia or communication difficulties)
- Know how to deliver daily mouth care
- Know how and when to reassess oral health
- Know how and when to report any oral health concerns, and how to respond to a person's changing needs and circumstances
- Understand the importance of denture marking and how to arrange this for people, with their permission

Find it under: Clinical & Specialist.

[» See more](#)

## Mental Health Awareness

The main points covered are:

- Define the term Mental health
- Describe how you might spot a possible mental health disorder
- Make referrals
- Supporting those with mental health disorders
- Discrimination and stigma
- Treating mental health disorders and side effects of medication

Find it under: Mental Health.

[» See more](#)

## Paediatric First Aid Blended Learning

The main points covered are:

- Understand the role and responsibilities of the paediatric first aider
- Be able to assess an emergency situation safely
- Be able to provide first aid for an infant and a child who is unresponsive and breathing normally
- Be able to provide first aid to an infant and a child who is suffering from shock
- Understand how to provide first aid to an infant and a child with anaphylaxis

Find it under: First Aid.

[» See more](#)

## Money Laundering Awareness

This course has been designed to ensure that you hold an awareness level knowledge of money laundering.

The main points covered are:

- Money Laundering
- Money Transfer Systems
- Legislation
- Due Diligence

Find it under: Business Compliance.

[» See more](#)

## Palliative and End of Life Care

This course has been designed to ensure that you possess a theoretical knowledge and practical skills in supporting people facing the end of their lives, and will assess your ability to do the following:

- Describe what is meant by Palliative Care.
- Understand how we cope with Palliative Care and help others to:
- Describe the different types of complementary therapies
- Understand how to empathise with, and support patients
- Describe some End of Life Care strategies
- Think about your attitudes and fears about death and dying
- Recognise different experiences around death and dying
- Understand the need for Advanced Care Planning
- Describe the importance of Symptom Management
- Describe 'Advance Directives'
- Understand roles and responsibilities in End of Life Care
- Describe 'Last Offices'
- Understand the grief and loss process

Find it under: Care Essentials.

[» See more](#)

## Passport as Proof

By the end of this course, you will be able to:

- Understand why identification is asked for pre-employment as a vaccinator
- Understand the temporary measures introduced for checking ID's due to Covid-19
- Learn in what circumstances you can use a passport as proof of identification
- Understand what the employer checking service is and how to seek further information

» [Get in touch to find out more](#)

## Person Centred Care Awareness

The main points covered are:

- Define person-centred care
- Describe how to develop an individual's care plan
- Understand the bigger picture
- Understand the need for confidentiality
- Understand how working practices affect individuals
- Describe how to maintain boundaries

Find it under: Care Essentials.

» [See more](#)

## Pressure Sore Awareness

This course has been designed to ensure that you understand Pressure Sores and are aware of its causes.

The main points covered are:

- Understand what a Pressure Ulcer is.
- Describe how a Pressure Ulcer forms
- Demonstrate knowledge of what makes an individual at higher risk of developing Pressure Ulcers.
- Describe warning signs that would alert you to the possibility of a Pressure Ulcer forming.
- Understand the severity of pressure ulcers and how they are treated.

Find it under: Clinical & Specialist.

» [See more](#)

## Preventing Radicalisation

This course has been designed to ensure that you possess a theoretical knowledge and practical skills in supporting people Prevent Radicalisation.

The main points of this advice are to:

- Explain what the Prevent duty means for schools and childcare providers
- Make clear what schools and childcare providers should do to demonstrate compliance with the duty
- Inform schools and childcare providers about other sources of information, advice and support

Find it under: Safeguarding.

» [See more](#)

## RIDDOR Awareness

This course has been designed to ensure that you possess an understanding of the RIDDOR regulations and your reporting obligations.

The main points of this advice are to:

- Explain what the RIDDOR means
- Make clear why we report; what needs reporting; when you need to report and how you report
- Provide you with other sources of information

Find it under: Health & Safety Essentials.

» [See more](#)

## Risk Assessment Awareness

This course has been designed to ensure that you hold an awareness of risks and understand how risk assessment should be conducted.

The main points covered are:

- The meaning of risk and risk assessment
- Legislation
- Heinrich Bird's Accident Triangle (1969)
- Conducting risk assessment
- Vulnerable people

Find it under: Health & Safety Essentials.

» [See more](#)

## Safeguarding Adults Awareness

The main points covered are:

- Explain what is meant by the term safeguarding adults at risk
- Identify the types of abuse
- Describe some signs and symptoms of possible abuse
- Describe what you should do if you have a concern about an adult's welfare or safety

Find it under: CQC Required and Safeguarding.

» [See more](#)

## Safeguarding Children Awareness

At the end of this course, you should be able to:

- Explain what is meant by the term safeguarding children
- Identify the various types of intervention and their thresholds
- Describe signs and symptoms of possible abuse
- Describe what you should do if you have a concern about a child's welfare or safety

Find it under: CQC Required, Safeguarding and Education Essentials.

» [See more](#)

## Safer Recruitment in Education

On completion of this course, learners should know and understand the following:

- Safeguarding Vulnerable Groups Act 2006 (SVGA 2006)
- Clarifications to the SVGA 2006, SVGA 2006
- The new criminal records and barring scheme (PoFA 2012)
- A new definition of regulated activity
- Repeal of 'controlled activity'
- Repeal of registration and continuous monitoring
- Job and person specifications
- Equal opportunities policy
- Application forms
- Advertising for candidates

Find it under: Soft Skills.

[» See more](#)

## Staff Appraisal Skills

This course has been designed to ensure that you hold an understanding of staff appraisals and related appraisal skills.

The main points covered are:

- Understanding of supervision and appraisal
- Awareness of the supervision and appraisal process
- How to carry out effective supervision and appraisal
- How the process improves delivery of care

Find it under: Soft Skills.

[» See more](#)

## Self-Harm Awareness

This course has been designed to ensure that you understand Self-Harm and are aware of its causes.

The main points covered are:

- Definition: What is Self-Harm?
- Statistics
- Types of Self-Harm
- Concepts of Self-Harm
- Causes of Self-Harm
- Situations for discussion
- Risk Management
- Help

Find it under: Clinical & Specialist and Mental Health.

[» See more](#)

## Stress Awareness

This course has been designed to ensure that you understand what stress is.

The main points covered are:

- Understand what causes stress and how to spot it
- Describe how stress can affect a team
- Describe ways of coping with stress

Find it under: Mental Health and Soft Skills.

[» See more](#)

## Sepsis Awareness

On completion of this course, learners should know and understand the following:

- Understand how Sepsis is identified
- NEWS scores and NEWS2 chart
- Sepsis indicators and markers
- Actions to take following identification

Find it under: Clinical & Specialist.

[» See more](#)

## Substance Misuse Awareness

On completion of this course, learners will:

- Have a greater awareness of what substance misuse is and its prevalence
- Understand the categories of drugs and their effects
- Learn about the law and drugs and consequences
- Have an increased understanding of why young people use drugs and alcohol
- Recognise the early signs of drug or alcohol use that might indicate a concern
- Understand the impact substance misuse has on families
- Know how to take action if you know or suspect that a child or a young person is using drugs or alcohol

Find it under: Safeguarding and Mental Health.

[» See more](#)

## Slips Trips and Falls Awareness

This course has been designed to ensure that you hold an awareness level of knowledge of slips, trips and falls.

The main points covered are:

- Understand the prevalence of slips, trips and falls
- Name some pieces of legislation relating to slips, trips and falls
- Describe and be able to carry out a simple risk assessment
- Describe the reporting requirements for slips, trips and falls

Find it under: Health & Safety Essentials.

[» See more](#)

## Time Management Awareness

This course has been designed to ensure that you understand what time management is and can recognise how to manage time effectively.

The main points covered are:

- Obstacles influencing time management
- What can be done to prevent poor time management
- Setting SMART goals
- Methods encouraging positive time management skills

Find it under: Soft Skills.

[» See more](#)



## Verification of Death

On completion of this Verification of Death Awareness course, learners should know and understand the following:

- Understand what verification of death is
- Understand who can verify a death
- Understand what equipment is required to verify a death
- Understand the process of how to verify a death
- Understand the verification of death documentation and what it includes

Find it under: Care Essentials and Clinical & Specialist.

[» See more](#)



## Working at Height Awareness

The main points covered are:

- Understand what it means to work at height
- Be aware of and work in line with relevant legislation
- Cite examples of work equipment and be aware of when use is appropriate
- Understand how to use ladders safely

Find it under: Health & Safety Essentials.

[» See more](#)



### Duration

Course takes between 1-2 hours. Some may take longer.



### Entry & Level

There are no barriers to entry.



### Certification

On completion of a course, either download your certificate or access it at a later date online.



### Accreditations

All courses are CPD accredited. It meets accepted Continuing Professional Development (CPD) guidelines.

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